

Pooch in the Pool – T&Cs

- Tickets provide entry to only the specified sessions and for only one session
- Ticket entry is for a singular dog
- Any one owner can have a maximum of two dogs attending (two dogs would require two entry tickets)
- Owner/caregiver must be a minimum age of 12 years old
- Refunds are at the staff discretion and will not be issued on the day
- Where the correct payment has not been made online, staff reserve the right to request the remaining balance
- Bay Venues has the right to refuse entry or request you to leave if dog behaviour or control is deemed unacceptable
- Owners are responsible for the behaviour of their own dogs
- Bay Venues take no responsibility for the behaviour or supervision of the dogs, or any injuries or incidents caused to humans or dogs during our 'Pooch in the Pool' event
- There is an expectation that all owners clean up after their own dogs in the event of a faecal or vomit incident
- Staff reserve the right to ask owners/dogs to leave if unsafe behaviour occurs (staff discretion)

Owners are not permitted to swim with their dogs. For health and safety reasons, only dogs are permitted to enter the water, as chlorine levels are not maintained and the water is not treated to standards safe for human use.

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